

TENNESSEE COLLEGE OF APPLIED TECHNOLOGY
910 MILLER AVENUE
CROSSVILLE, TN 38555

**RETAIL, HOSPITALITY & TOURISM
REQUIRED BOOK LIST**

TITLE	APPROXIMATE COST
<u>1ST TRIMESTER</u>	
NRF-1 ELearning Voucher & Credential Exam voucher (for Organizations) <i>PENN FOSTER</i>	120.00
NRF-2 Customer Service and Sales Credential Exam Voucher	75.00
NRF-3 Advanced Customer Service and Sales Credential Exam Voucher	65.00
NRF-4 CSS and ACSS Instructor-Led Learner Guide	101.00
Cengage Unlimited ISBN 9780357700044	<u>\$195.00</u>
TOTAL 1ST trimester	556.00
<u>2ND TRIMESTER</u>	
HTMP Textbook YR1 07570TXT01ENGE ISBN 9780866124034	110.00
HTMP Workbook w/Exam Scan Sheet Y1 07570WKP01ENGE ISBN 9780866124287	68.00
HTMP Textbook YR2 07580TXTT01ENGE ISBN 97808661240342	108.00
HTMP Workbook w/Exam Scan Sheet Y2 07580WKP01ENGE ISBN 97808661242872	68.00
Start Certified Front Desk Representative Online Program w/Exam ISBN 9780866125116	61.00
Tourism w/Certified Guest Service Professional ISBN 06515WBP01EN	<u>64.00</u>
TOTAL 2ND trimester	479.00
<u>3RD TRIMESTER</u>	
IC3 Digital Literacy Certification Exam Voucher Bundle	195.00
Retail Management, Levy Weitz, Grewal ISBN 9781260165586	<u>195.00</u>
TOTAL 3RD trimester	390.00
TOTAL	\$ 1425.00

NOTE: Prices may change during the school year. This list is provided to give the student an estimate of book costs. Prices could vary up to 20%. List is subject to change before each term due to updated materials.

Effective November, 2018